



新聞稿

Press Release

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Passenger Service Set to Launch on London's Elizabeth Line Operated by MTR

Transport for London (TfL) in the United Kingdom has announced that the Central Operating Section of the Elizabeth line under the ownership of TfL is set to open on 24 May 2022. MTR Elizabeth line (MTREL), a wholly owned subsidiary of MTR Corporation, is responsible for the daily operations of the Elizabeth line.

The Elizabeth line stretches over 100 km and serves 41 stations¹. MTREL, on behalf of TfL, is responsible for providing its passengers the highest level of customer service and managing 28 of the stations along the route in addition to overseeing the daily operations of the full line. The opening of the Elizabeth line is a major milestone in London's railway development and significantly increases central London's rail capacity. MTREL, as the company responsible for daily operations, will continue to collaborate closely with construction and maintenance business partners appointed by TfL to deliver the respective tasks.

Chief Executive Officer of MTR Corporation Dr Jacob Kam said, "We are excited to witness and take part in the commencement of Elizabeth line service which signifies a new era of travel in London. With our ample experience on railway operations, we are committed to delivering the highest standards of operational efficiency and reliability and the best in customer service for passengers in London. I would like to thank our MTREL colleagues for their continued hard work in the last seven years² to be fully prepared for the opening of the Elizabeth line."

As an international brand based in Hong Kong, MTR has been steadily developing its mainland and overseas business. The Corporation achieves the goal of keeping cities moving with extensive experience of delivering safe, reliable, efficient and sustainable railway services that support growth and connect communities.

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¹ Trains will not initially stop at Bond Street Station, which will open at a later date.

² MTREL was awarded the operating concession for the Elizabeth line by TfL. Initial services under the provisional "TfL Rail" brand commenced in 2015.

About MTR Corporation

Every day, MTR connects people and communities. As a recognised world-class operator of sustainable rail transport services, we are a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with more than 40 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 40,000 dedicated staff*, MTR carries over 13 million passenger journeys worldwide every weekday in Hong Kong, the United Kingdom, Sweden, Australia and the Mainland of China. MTR strives to grow and connect communities for a better future.

For more information about MTR Corporation, please visit <u>www.mtr.com.hk</u>.

For more information about MTR Elizabeth line, please visit mtrel.co.uk.

*includes our subsidiaries and associates in Hong Kong and worldwide

Photo captions:

1. Queen Elizabeth II (middle) visits Paddington Station before the opening of the Elizabeth line in the company of The Earl of Wessex (right) and Transport for London's Commissioner Andy Byford (left).



2. Paddington Station is one of the new underground stations on the central section of the Elizabeth line that will open for passenger service on 24 May 2022.



3. Volunteers join a train testing exercise for future peak-hour service on the Elizabeth line on 13 March 2022.



4. Trial operations have been carried out to prepare for the opening of Elizabeth line.



5. The Elizabeth line will be served by a fleet of purpose-built Class 345 trains providing the best in passenger service with features including walk-through carriages, temperature-controlled air conditioning, real-time travel information, Wi-Fi on trains and platforms, and seamless accessibility.



6. The Elizabeth line will initially operate across three lines with passenger interchange before transitioning to a full end-to-end service.

