

9 July 2020



Steve Murphy appointed Chief Executive Officer of MTR UK

Steve Murphy – Managing Director of MTR Elizabeth line – has been appointed Chief Executive Officer of MTR UK, a newly created entity that will replace MTR Europe.

Having been Managing Director of MTR Elizabeth line since the company was awarded the concession to operate Elizabeth line services across London in 2014, Steve has played a pivotal role in the award-winning train operating company's growth and success.

Steve has almost 30 years of industry experience including as Chief Operating Officer at Arriva Group, Managing Director of London Overground Rail Operations Limited (LOROL) and Managing Director of Chiltern Railways.

As CEO of MTR UK, Steve's remit will include responsibility for all rail, infrastructure and business development activities in the UK.

Gill Meller, MTR Corporation's Legal and European Business Director, said: "This is an exciting development for MTR's business operations.

"Steve has played a significant role in the growth and success of MTR Elizabeth line, and his appointment as CEO will allow him to draw on his extensive knowledge and experience more widely, as we look at the longer-term opportunities for MTR in the UK."

Commenting on his appointment, Steve said: "MTR is an outstanding organisation that I have been lucky enough to be part of for over ten years, firstly with LOROL and then with MTR Elizabeth line. It is an honour to be asked to lead MTR's UK businesses as CEO.

"Looking forward, I am determined to build on MTR's global reputation for quality and innovation, and I'm excited about the role we can play in the UK's economic regeneration at such a critical time."

The appointment will become effective from 1 October 2020, following the retirement of Jeremy Long after 15 years as CEO of MTR Europe.

A new Managing Director for MTR Elizabeth line will be announced in due course.

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About Steve Murphy

Steve Murphy has led the award-winning train operating company, MTR Elizabeth line (MTREL), as Managing Director since it launched in 2014. During this time, the company has achieved first place

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sector status for measurements as wide-ranging as on-time running, safety standards, workplace diversity and customer service.

With the foundations of his almost 30-year career in British Rail and industry experience including senior posts at Chiltern Railways, the Arriva Group and London Overground Rail Operations Limited (LOROL), Steve's mid-career legacy is a combination of service, efficiency and empathy. At MTREL, he has led significant investments in inclusion, apprenticeships and safety (his MTREL frontline teams have prevented more than 250 suicides in the last two years).

As a respected senior figure in the transport sector, Steve has balanced the unique requirements of MTREL's concession agreement with TfL through a pioneering partnership, working with trade unions to ensure a zero per cent industrial action rate. This has been combined with considerable employee support, strict supplier targets and a genuine desire to reflect the communities in which MTREL operates (more than 75 per cent of MTREL's workforce is local).

About MTR Corporation

Every day, MTR connects people and communities. As a recognised world-class operator of sustainable rail transport services, MTR is a leader in safety, reliability, customer service and efficiency.

MTR has extensive end-to-end railway expertise with more than 40 years of railway projects experience from design to planning and construction through to commissioning, maintenance and operations. Going beyond railway delivery and operation, MTR also creates and manages dynamic communities around its network through seamless integration of rail, commercial and property development.

With more than 40,000 dedicated staff, MTR carries over 12.7 million passenger journeys worldwide every weekday in Hong Kong, the United Kingdom, Sweden, Australia, Macao and the Mainland of China. MTR strives to grow and connect communities for a better future.

For more information about MTR Corporation, please visit www.mtr.com.hk.

For more information about MTR Europe, please visit www.mtreurope.com.

About MTR Elizabeth line

In the UK, MTR Elizabeth line is the operator of the Crossrail concession and is currently running TfL Rail services between Liverpool Street and Shenfield, Paddington and Hayes and Harlington, Heathrow, and Reading.

Once the Elizabeth line opens, the company's operations will eventually cover all aspects of train and passenger service operations including:

- A fleet of 70 brand new high capacity trains, 200m long, each featuring nine walk-through carriages.
- Up to 24 trains per hour in each direction through the central tunnel section.
- The operation of 27 stations, serving 41 stations in total.
- 250 metre platforms - more than twice the length of current Underground platforms
- 700 timetabled services per weekday

For more information about MTR Elizabeth line, please visit www.mtrel.co.uk.